

NZI's Preferred Windscreen Repairers

The easiest and fastest way to help your clients with a windscreen claim is to always use one of NZI's preferred windscreen repairers: Novus CMS, Smith&Smith, Instant Windscreens, or Hamilton Windscreens.

Why do we recommend customers use NZI's preferred windscreen repairers?



Extensive Network

Our preferred repairers are located all over the country for easy access for your clients.



Workmanship Guarantee

NZI will also stand behind the repairer guarantee, providing extra certainty for your clients.



Round-the-clock Service

Instant Windscreens offers a 24/7 fully manned contact centre. Novus CMS, Smith&Smith and Hamilton Windscreens provide a full-service contact centre during business hours and an urgent response answering service for after hour calls.



Consistent Pricing

Lower average cost of claim through agreed contracted rates which helps keep premiums competitive.



Modern Technology

Our preferred repairers have access to the latest technology and keep up to date with changes in windscreen design and repair procedures from overseas. Your clients will receive the latest products and services.



Specified Service Standards

We have agreed on Service Standards and Key Performance Indicators with the repairers to ensure the process is efficient and consistent for clients.



Work Health and Safety Compliance

All preferred repairers must gain externally credited WHS pre-qualification.

How to contact NZI's preferred windscreen repairers



Hamilton Windscreens
hamiltonwindscreen.co.nz

Waikato, Tauranga, and Queenstown areas only
Hamilton: **07 849 2818**
(Hamilton Windscreens)
Tauranga: **07 578 9144**
(Tauranga Windscreens)
Queenstown: **0800 100 597**
(Autoglass Specialists)



Novus CMS
novus.co.nz
Nationwide network
0800 10 35 35



Smith&Smith
smithandsmith.co.nz
Nationwide network
0800 48 33 88



Instant Windscreens
instantwindscreens.co.nz
Nationwide network
0800 288 645

